

Are you missing Idlewild e-mails?

Sometimes people with ***bellsouth.net*** or ***yahoo.com*** e-mail accounts do not receive congregational e-mails. The messages are probably going into the spam folder in your Webmail (their email system on the Internet).

Please know that this is not an "Idlewild" problem. It is simply an automatic filter in the receiving e-mail system. We do not have any control over this.

If you have BellSouth or AT&T e-mail and don't know how to access their e-mail system on the Internet, you can contact your provider for assistance. Illustrations about their online Webmail are on the following pages.

Follow their e-mail help directions:

1. Click the "Not Spam" button after selecting a message that's not spam in your Spam folder.
2. Add the sender to your Contacts.

(For more information see their online help files. BellSouth now uses the Yahoo webmail system, so they are exactly the same.)

If you have BellSouth or AT&T e-mail and don't know how to access their e-mail system on the Internet, you can contact your provider for assistance.

Illustrations are on the following pages.

We have included illustrations for checking the spam folder and creating a filter.

Be sure to add these addresses to your contacts:

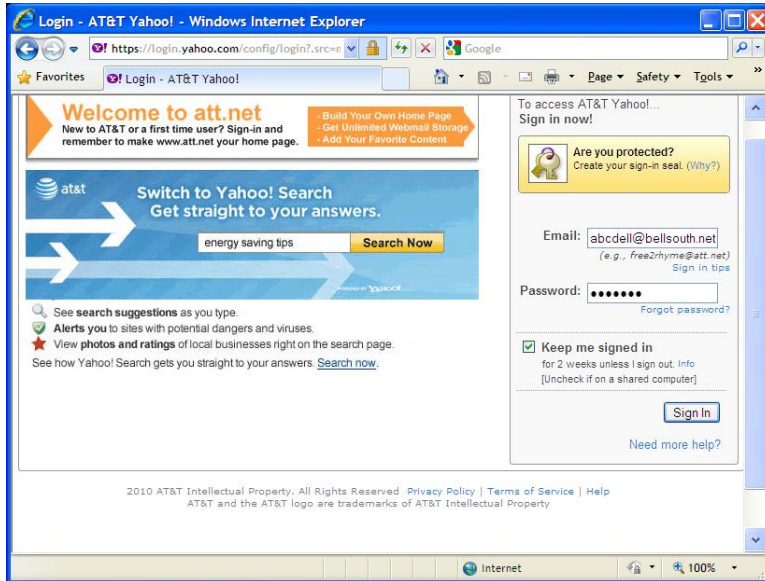
idlewild@idlewildchurch.org

twai@idlewildchurch.org

chimes@idlewildchurch.org

Bellsouth and AT&T e-mail on the Web now use **Yahoo!** You can log on from your regular AT&T site, or from www.yahoo.com.

Log in screen will look something like this...

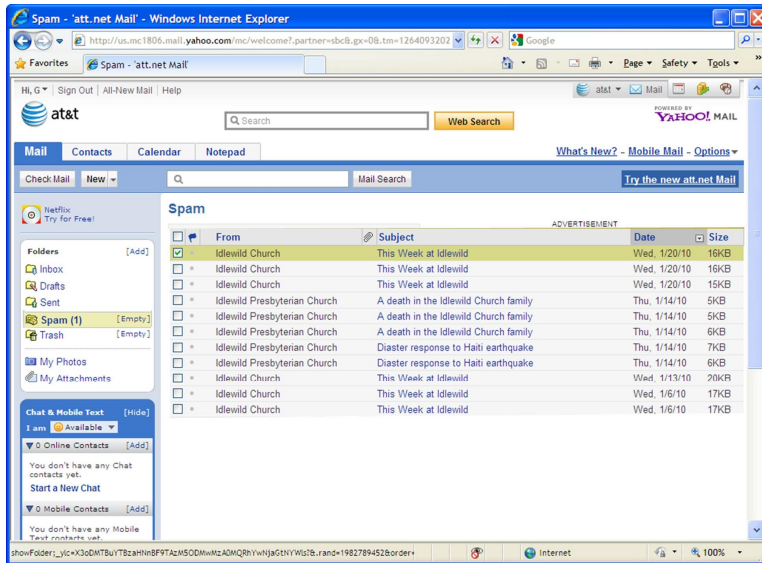


or like this...

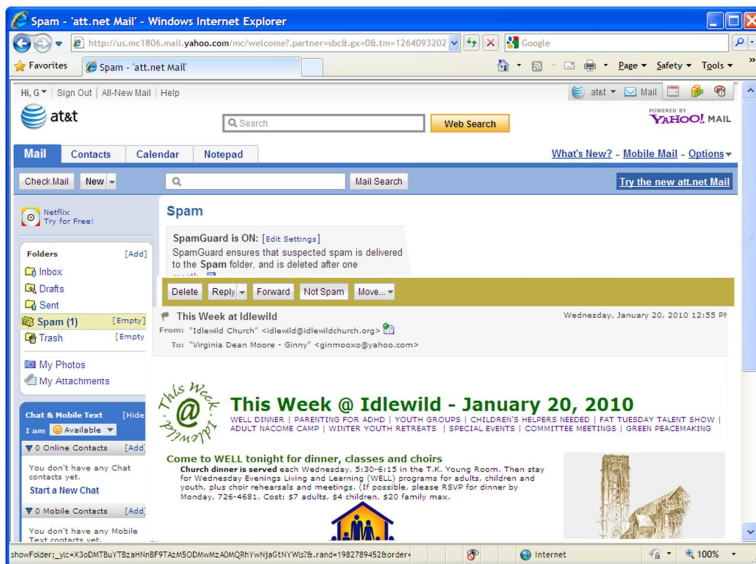


HOW TO CHECK THE SPAM FOLDER

After you log on and open your e-mail, see if Idlewild Church messages are in the Spam Folder.



If so, open the message and click Not Spam.

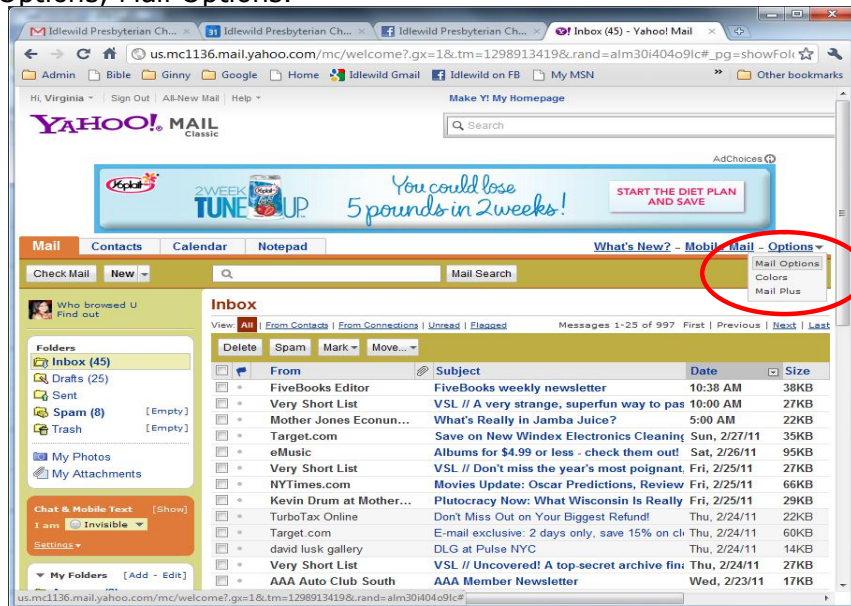


For more information click help at the top of the screen.

HOW TO SET A FILTER

so emails from "idlewildchurch.org" do not go into spam. (BellSouth & Yahoo work the same.)

1. Log into your email Website.
2. Click Options, Mail Options.



3. On the left, click Filters.
4. Create a new filter (illustration below):
Sender: contains ... idlewildchurch.org
Move to Folder: ... Inbox
5. Save Changes.

